

Reliance Evident

Digital Interview Recording, Reimagined

A secure digital platform for recording, managing and protecting interview evidence across a range of environments.



ROOM

Fixed recording for dedicated interview environments.



PORTABLE

Secure interview recording wherever it is needed.



MOBILE

App-based recording for field and frontline.



VIRTUAL

Purpose-built remote interviews through a secure web browser.



About Reliance Evident.

Reliance Evident is a modern digital interview recording platform designed for organisations that need to securely capture, manage and protect interview evidence across a wide range of environments.

Unlike traditional DIR systems built primarily around fixed interview rooms, Reliance Evident provides four flexible ways to conduct and record interviews: Room, Portable, Mobile and Virtual. Each operates through the same secure, centrally managed platform, giving authorised users a consistent way to access, review, transcribe, manage and share interview material, regardless of where or how it was captured.

Built around secure evidence handling, flexible deployment and proven commercially available hardware, Reliance Evident provides a scalable and cost-effective alternative to traditional proprietary DIR platforms. It can be deployed on-premises, in the cloud or through a hybrid model, allowing organisations to choose the approach that best aligns with their operational, technical and governance requirements.

One Platform. Four Ways to Interview.



ROOM

Fixed recording for dedicated interview

Reliance Evident Room provides a complete, permanently installed recording solution for custody suites, ABE (Achieving Best Evidence) facilities and other formal interview environments.

The solution brings together professional audio capture, multiple camera views, secure recording equipment and straightforward user controls within one integrated system. Interviews are securely captured and managed through the central Evident platform, where authorised users can access, review and manage the resulting interview evidence.

Room deployments can be designed around suitable existing infrastructure or supplied as a complete solution, helping organisations modernise individual interview rooms or standardise digital interview recording across multiple locations.





PORTABLE

Secure interview recording wherever it is needed

Reliance Evident Portable provides a compact, self-contained recording solution for interviews conducted away from permanently equipped rooms.

Designed for use in hospitals, offices, homes, care settings, corporate and financial environments, temporary facilities and other suitable locations, the solution can be deployed quickly while maintaining consistent security and evidential controls.

The solution uses a configured iPad and its integrated front- and rear-facing cameras, removing the need for separate cameras, bulky equipment cases, multiple components or unnecessary cabling. Where required, a separate camera can also be connected to provide greater flexibility in positioning, viewing angles or room layout.

This makes Portable easy to transport, quick to set up and simple to operate, with fewer items that can be misplaced, damaged or incorrectly connected. Where network connectivity is unavailable, recordings can be securely retained on the device and transferred to the central Evident platform once an approved connection is restored.



MOBILE

App-based recording for field and frontline teams

Reliance Evident Mobile extends secure interview recording to authorised users operating in field-based and operational environments.

Using a dedicated mobile application, approved personnel can capture interviews away from fixed rooms or portable recording kits, providing greater flexibility for frontline teams and investigators working across multiple locations.

Typical applications can include police incident recording, roadside and road traffic collision interviews, witness accounts, field investigations and authorised use by government or security agencies.

Recordings remain subject to the same central management, user permissions, audit and evidence-handling controls as interviews captured through the wider Evident platform. This ensures that mobile recording forms part of a consistent and controlled organisational process, rather than relying on isolated devices or uncontrolled personal recording methods.





VIRTUAL

Purpose-built remote interviews through a secure web browser

Reliance Evident Virtual enables formal interviews to be conducted remotely when participants are in different locations.

Participants join through a secure invitation link using a suitable computer, camera and microphone, without needing to install specialist software. The interview is recorded directly within the Evident environment and linked to the relevant case, participants and supporting information.

Virtual can also be used alongside Reliance Evident Portable and Mobile, enabling authorised third parties such as solicitors, interpreters, specialist advisers or other relevant participants to join an interview remotely.

Unlike general video-conferencing platforms, Reliance Evident Virtual is designed specifically for structured investigative interviews. Recording, participant access, audit activity and evidence handling are managed within the same platform, providing a consistent and accountable process from start to finish.



One Platform. Every Interview.

At the heart of Reliance Evident is a secure central platform that connects every method of interview recording and enables the wider management, processing and evidence-handling capabilities of the solution.

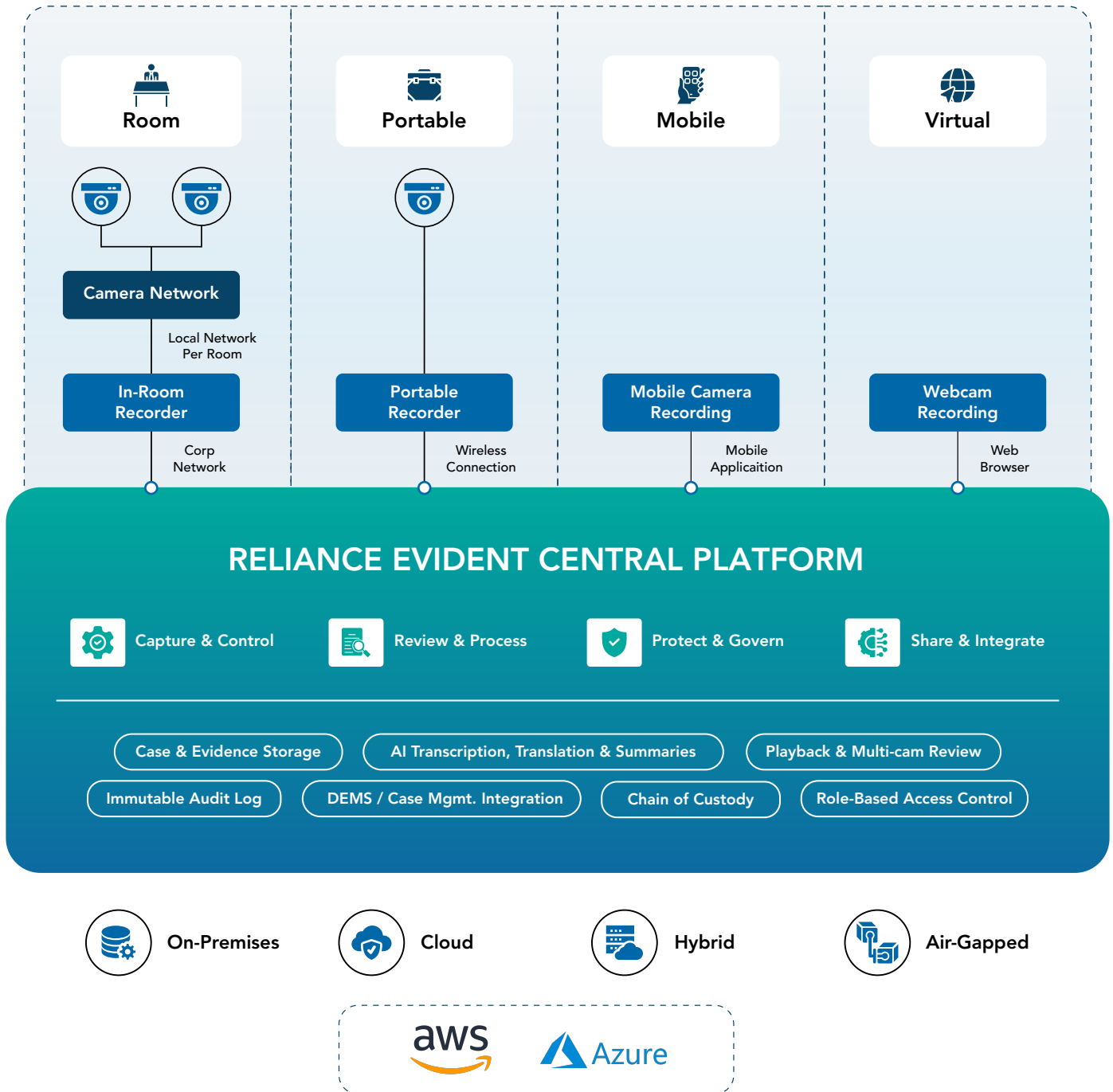
Whether an interview takes place in a dedicated room, using a portable solution, through the mobile application or remotely using Evident Virtual, the recording and its associated case information are managed within the same controlled environment.

The central Evident platform can be hosted on-premises, in the cloud or through a hybrid model, allowing organisations to select the deployment approach that best suits their operational, technical and governance requirements. A fully cloud-hosted deployment provides the complete platform capability without requiring a physical central server at the customer's premises.

The platform does more than bring recordings together. It enables authorised users to securely store and locate interviews, manage cases and participants, review single or multiple camera views, create AI-assisted transcripts, translations and summaries, share evidence and export material into wider investigative and case-management processes. It also provides the central security and governance controls needed to protect interview evidence, including role-based access, user management, transcript version history, audit logging and chain-of-custody records.

By combining Room, Portable, Mobile and Virtual with these additional capabilities, Reliance Evident provides one consistent workflow from interview capture through to usable evidence.

The central Evident platform is the common foundation behind every recording method, turning individual interviews into securely managed, accessible and usable evidence.



From Capture to Usable Evidence

Regardless of where or how an interview is conducted, Reliance Evident applies the same secure and auditable process. Recordings, case information and associated metadata are centralised within the Evident platform, giving authorised teams one place to review, process, manage and share interview evidence.

AI-assisted processing can produce initial transcripts, distinguish between speakers and generate structured summaries, helping teams understand lengthy recordings and progress investigations more quickly. Transcripts can be reviewed and corrected, with changes retained through version history.

The original recording remains preserved as the primary evidential record, while transcripts, summaries, exports and other derived materials remain connected to their source.

AI-Assisted Transcription and Review

Reliance Evident can automatically create an initial transcript of a recorded interview, identify different speakers and generate structured summaries to support faster review.

This can significantly reduce the time spent manually transcribing interviews or reviewing lengthy recordings, helping investigation and case teams access relevant information more quickly.

The original recording always remains the primary evidential record. Transcripts can be reviewed and corrected by authorised users, with changes retained through version history.

AI functionality is optional and can be deployed in line with the organisation's data security and governance requirements, including within on-premises, private cloud, hybrid or fully controlled environments. The platform also supports transcription across a range of supported languages, helping organisations accommodate multilingual interview requirements.

Real-Time and Post-Interview Translation

Reliance Evident supports real-time translation during interviews and translation of completed transcripts. Live translation is available through Portable, Room and supported iOS Mobile devices, subject to the required AI configuration and device capability. The original recording remains the primary evidential record, and translated outputs should be reviewed before formal use.

Designed for UK Policing and Evidential Requirements

Reliance Evident supports structured, secure and auditable interview recording and evidence handling in line with the Police and Criminal Evidence Act 1984 (PACE) and its associated Codes of Practice.

Its role-based access, audit history, chain-of-custody controls and approach to information retention and review also support workflows aligned with Management of Police Information (MoPI) principles and wider police information and records management requirements.

Structured outputs and a clear audit history can also support Crown Prosecution Service review, case preparation and disclosure processes under the Criminal Procedure and Investigations Act.

Secure and Centrally Managed

All four interview methods are managed through one secure, browser-based platform.

Role-based permissions help ensure that users only access the cases and material appropriate to their responsibilities. Every significant action, including access, playback, transcript changes, sharing and export, can be recorded within the system audit trail.

Original recordings are preserved, with transcripts, summaries and other derived materials linked back to the source interview. This supports a clear and demonstrable record of how interview evidence has been captured, accessed, reviewed, edited, shared and exported.

Where configured, authorised users can securely monitor interviews live through the central platform, including multiple camera views and remote oversight from an observation or control room, without interrupting the recording.

Recordings can also be securely shared with authorised external parties through controlled, time-limited access, helping reduce reliance on downloading files or distributing evidence through less secure methods.



Flexible Deployment and Storage

Reliance Evident can be deployed in the way that best suits the organisation's operational, technical and information-governance requirements.



On-Premises

The platform is hosted within the organisation's own infrastructure, providing direct control over systems, access and stored information.



Cloud

Reliance Evident is hosted within a secure managed environment, removing the need for organisations to provide and maintain the central platform infrastructure on their own premises.



Hybrid

On-premises and cloud-based components can be combined to align the solution with different operational, integration, storage and security requirements.



Air-Gapped

A fully isolated deployment can be provided for environments where external connectivity is restricted or prohibited. This flexibility allows organisations to align Reliance Evident with existing infrastructure, security policies and data-sovereignty requirements, while retaining the ability to adapt as operational needs change.

Designed to Work with Your Wider Environment

Reliance Evident can operate as a complete DIR platform or as part of a wider digital investigation and evidence-management environment.

The platform is designed to integrate with a range of custody systems, including ISM Genesys, helping interview recordings, case information and custody workflows operate as part of a more joined-up process.

Integration options can also support connections with case-management platforms, digital evidence management systems and organisational identity providers.

Recordings, metadata and case information can be made available to wider systems and processes, reducing duplication and helping interview evidence move efficiently from capture through to investigation, review and disclosure.

Reliance Evident can also be introduced gradually, allowing organisations to modernise individual rooms, sites or interview processes without immediately replacing every existing system.



The Benefits of Reliance Evident



Designed for Evidential Use

Supports structured and auditable interview recording in line with PACE, MoPI principles and wider UK policing information-management requirements.



Scalable Deployment

Begin with a single room, site or team and expand across additional locations and interview methods as requirements develop.



Greater Flexibility

Conduct interviews in dedicated rooms, temporary locations, operational environments or remotely through the same core platform.



Faster Access to Information

Use AI-assisted transcription and summarisation to reduce manual effort and accelerate interview review.



Improved Operational Efficiency

Reduce fragmented workflows, manual administration and reliance on separate recording, transcription and evidence-management tools.



Flexible Storage

Choose an on-premises, cloud, hybrid or isolated deployment model aligned with organisational policy.



One Consistent Platform

Manage Room, Portable, Mobile and Virtual interviews through one secure, centrally controlled environment.



Stronger Evidence Handling

Preserve original recordings and maintain a clear audit history across the complete evidence lifecycle.



Reduced Proprietary Dependence

Use proven commercially available hardware rather than being locked into a closed hardware ecosystem.



Clearer Commercial Model

Adopt a solution designed to be straightforward to understand, budget for and expand.

Delivered and Supported by Reliance

Reliance provides an end-to-end service covering consultation, solution design, room surveys, hardware supply, installation, configuration, integration, training and ongoing support.

Whether the requirement is for a single interview room or a multi-site deployment incorporating **Room**, **Portable**, **Mobile** and **Virtual** interviewing, Reliance can provide one accountable delivery partner across the complete solution lifecycle.



Discovery and workflow review



Room and infrastructure surveys



Solution design and configuration



Hardware and software supply



Installation and commissioning



User and administrator training



Ongoing service and technical support



Cloud or hybrid hosting



Integration with custody, case and evidence platforms



Maintenance, updates and lifecycle management



Wider security system projects and ongoing maintenance, including CCTV, access control, intercom, body-worn video and associated integrated solutions

Capture Interviews Anywhere.

Manage Every Recording in One Place.

Reliance Evident makes it easier to capture interviews wherever they take place, manage every recording securely through one platform and turn recorded content into usable evidence more quickly.

